



January 23, 2020

Shelton Vance  
Madison County, MS  
Po Box 608  
Canton, MS 39046-0608  
United States

Dear Fresche Solutions Customer,

Thank you for acquiring Software Maintenance for your Fresche Solutions products. This letter is a notice of renewal for your Software Maintenance and details the invoice that will follow for your Software Maintenance coverage.

Software Maintenance is the best way to protect your software investment and gain the greatest value from your Fresche technology solutions. In addition to providing your IT team with access to remote technical support, your software maintenance allows you to keep your software up-to-date by providing access to, and the right to, deploy the latest software versions or releases to ensure that your users are kept up and running.

The attached form shows the details for which Software Maintenance coverage will be renewed - ensuring your company's continued access to the above-mentioned Software Maintenance benefits. Your annual Software Maintenance will be \$3,295.84 and will be effective April 12, 2020. The items covered under this agreement are listed on the following page.

If you have any questions or require additional information, please contact our Financial Services department at (+1) 514 747-7007 or email us at: [ar@freschesolutions.com](mailto:ar@freschesolutions.com). Once again, we thank you for choosing Fresche Solutions and we look forward to providing you with world-class technical support.

Sincerely,

A handwritten signature in black ink that reads "Wilson Luong".

**Wilson Luong**  
Assistant Controller - Finance

Fresche Solutions USA Corporation

20 Fall Pippin Lane, Suite 202  
Asheville, North Carolina, USA, 28803

Telephone: +1 (514) 747-9494

**Toll-Free:**  
**1-800-361-6782**  
(US and Canada)

**00 800 361 67 82 0**  
(Belgium, France, Germany and UK)

**0011 800 361 6782 0**  
(Australia)

[AR@freschesolutions.com](mailto:AR@freschesolutions.com)  
[www.freschesolutions.com](http://www.freschesolutions.com)





Maintenance and technical support for **Madison County, MS** covering the period: April 12, 2020 to April 11, 2021. All prices are in USD and do not include applicable taxes. **If a Purchase Order is required**, please submit it to [ar@freschesolutions.com](mailto:ar@freschesolutions.com). An invoice will be issued approximately thirty days prior to the Maintenance expiration date.

Product Name	Description	Qty.	Unit Price	Price
WebSmart ILE WAS - P05: Support	Annual Software Maintenance for Model 41A-EPXK, Serial Number 780565X	1	\$3,295.84	\$3,295.84
			<b>Total</b>	\$3,295.84

Our current records show the address information below. Please confirm the billing and shipping addresses.

**Billing Address**

Po Box 608  
Canton, MS 39046-0608  
United States

**Shipping Address (Installation address/ location of software)**

2941 Hwy 51  
Canton, MS 39046  
United States

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20 Fall Pippin Lane, Suite 202  
Asheville, North Carolina, USA, 28803

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